

Remittance Services – Updated SmartForm & Supporting Documents

Please be informed that HSBC Bank Malaysia Berhad has updated its SmartForm as at 30th December 2015.

To perform local and overseas remittance transactions please follow the following steps:

1) Download the updated SmartForm

http://www.hsbc.com.my/1/PA_ES_Content_Mgmt/content/website/personal/services/smartform/hbmy_smartform_application.pdf

2) Fill it up electronically using a desktop, notebook or tablet computing device.

Download the SmartForm Completion Guide for assistance on filling the form.

http://www.hsbc.com.my/1/PA_ES_Content_Mgmt/content/website/personal/services/smartform/hbmy_smartform_guide.pdf

3) Print out and sign on the electronically filled up SmartForm.

4) Bring the completed SmartForm to the branch with relevant supporting documents based on the purpose of the remittance e.g. for the purpose of “Education”, supporting documents would include *Letter of Acceptance from Educational Institute/Notification Letter of Semester Payment / Student ID*.

Alternatively, if you prefer not to visit and submit the forms at our branches, you may also go online via our electronic banking channels where you can perform selected local and overseas remittances. Personal Internet Banking for Retail Customers; and HSBCnet for Corporate or Commercial Customers.