

Date: 23 January 2019

Dear Valued Customers,

Smart Privileges T & C offers revised : Holiday Tours & Travel (15 January – 28 February 2019)

Please be informed, the following T & C from Holiday Tours & Travel have been revised as follows :

Holiday Tours & Travel (15 January – 28 February 2019)	
Current Offers	<p>Offer I: Get 15% to 20% OFF* when you purchase Economy Class airfares for selected destinations with British Airways</p> <p>Offer II: Get 18% to 20% OFF* when you purchase Premium Class and Business Class airfares for selected destinations with British Airways</p>
Current T & C	<ol style="list-style-type: none">1. Selling Period : 15 January 2019 - 28 February 2019 for Travel period: 1 February 2019 to 31 December 2019.2. Offers are only valid for British Airways flight tickets purchased directly from Holiday Tours & Travel Sdn Bhd. Offers are subject to reservation system seat/booking availability.3. Applicable to selected destinations such as : Alicante, Amsterdam, Barcelona, Berlin, Bergen, Bologna, Brussels, Basel, Budapest, Copenhagen, Dublin, Dusseldorf, Frankfurt, Gibraltar, Gothenburg, Geneva, Hannover, Hamburg, Helsinki, Ibiza, Lisbon, Luxemburg, Lyon, Madrid, Milan, Marseille, Munich, Nice, Oslo, Paris, Prague, Palma, Pisa, Rome, Rotterdam, Stockholm, Stuttgart, Stavanger, Tunisia, Venice, Vienna, Warsaw, Zagreb, Zurich, Malaga, Algiers, Bordeaux, Genoa, Naples, Pisa, Salzburg, Faro, Turin, Verona, Aberdeen, Belfast, Edinburgh, Glasgow, Leeds, Manchester, Newcastle4. Children aged 24 months to 11 years old will pay 75% of adult fare while infants pay 10% of adult fare.5. All seats availability are based on first-come-first-serve basis. Offers are subject to peak season and blackout dates.6. Purchase must be made at least 3 days before departure date.7. A service fee of RM250 per ticket is applicable for Economy and Premium Economy tickets and RM350 per ticket for Business Class tickets.8. For any cancellation made after ticket issuance, a ticket cancellation fee of RM300 (penalty) and RM75 (documentation and processing fee) will be charged.9. For reissuance of ticket due to change on flight date or time made within 3 days before departure, there will be a reissuance fee of RM300 (penalty) and RM75 (reissuance fee) which will be charged together with any applicable airport tax difference.10. Should the ticket holder not turn up to board the flight on the booked flight departure day, a no-show fee of RM300 and related cancellation and documentation fee will be charged, subject to Holiday Travel & Tours general policies applicable to flight ticket(s).11. Airfare prices are excluding the taxes and fuel surcharges and departure from KLIA.12. The offers are only applicable for HSBC/HSBC Amanah debit/credit card/-i cardholder and the payment must be made with HSBC/HSBC Amanah debit/credit card/-i.13. The offers are only valid for counter booking through the designated hotline.14. To purchase please call Holiday Tours at 03-6286 6288.15. Ticket must be in HSBC/HSBC Amanah Debit or Credit Cardholder's name.16. All flight tickets are for return-trip basis to each selected destination, for departure from KLIA.17. Offer excludes taxes and fuel surcharges.18. Holiday Tours & Travel Terms & Conditions apply.

Revised T & C

- Selling Period : 15 January 2019 - 28 February 2018 for Travel period: 1 February 2019 to 31 December 2019.
- Offers are only valid for British Airways flight tickets purchased directly from Holiday Tours & Travel Sdn Bhd. Offers are subject to reservation system seat/booking availability.
- Applicable to selected destinations such as : Alicante, Amsterdam, Barcelona, Berlin, Bergen, Bologna, Brussels, Basel, Budapest, Copenhagen, Dublin, Dusseldorf, Frankfurt, Gibraltar, Gothenburg, Geneva, Hannover, Hamburg, Helsinki, Ibiza, Lisbon, Luxemburg, Lyon, Madrid, Milan, Marseille, Munich, Nice, Oslo, Paris, Prague, Palma, Pisa, Rome, Rotterdam, Stockholm, Stuttgart, Stavanger, Tunisia, Venice, Vienna, Warsaw, Zagreb, Zurich, Malaga, Algiers, Bordeaux, Genoa, Naples, Pisa, Salzburg, Faro, Turin, Verona, Aberdeen, Belfast, Edinburgh, Glasgow, Leeds, Manchester, Newcastle
- Children aged 24 months to 11 years old will pay 75% of adult fare while infants pay 10% of adult fare.
- All seats availability are based on first-come-first-serve basis. Offers are subject to peak season and blackout dates.
- Purchase must be made at least **7** days before departure date.
- A service fee of RM250 per ticket is applicable for Economy and Premium Economy tickets and RM350 per ticket for Business Class tickets.
- **Changes and refund is not permitted for lowest economy class ("Q" class)**
- For any cancellation made after ticket issuance, a ticket cancellation fee of RM300 (penalty) and RM75 (documentation and processing fee) will be charged.
- For reissuance of ticket due to change on flight date or time made within 3 days before departure, there will be a reissuance fee of RM300 (penalty) and RM75 (reissuance fee) which will be charged together with any applicable airport tax difference.
- Should the ticket holder not turn up to board the flight on the booked flight departure day, a no-show fee of RM300 **to RM400** and related cancellation and documentation fee will be charged, subject to Holiday Travel & Tours general policies applicable to flight ticket(s).
- Airfare prices are excluding the taxes and fuel surcharges and departure from KLIA.
- The offers are only applicable for HSBC/HSBC Amanah debit/credit card/-i cardholder and the payment must be made with HSBC/HSBC Amanah debit/credit card/-i.
- The offers are only valid for counter booking through the designated hotline.
- To purchase please call Holiday Tours at 03-6286 6288.
- Ticket must be in HSBC/HSBC Amanah Debit or Credit Cardholder's name.
- All flight tickets are for return-trip basis to each selected destination, for departure from KLIA.
- Offer excludes taxes and fuel surcharges.
- Holiday Tours & Travel Terms & Conditions apply.

To enjoy more HSBC Smart Privileges offers with your HSBC Bank/HSBC Amanah Credit Card/-i, please visit www.hsbc.com.my/sp.