

Date: 31 May 2016

Dear Valued Customer,

DISCONTINUATION OF REMITTANCE SERVICES AT CONTACT CENTRE EFFECTIVE 22 JUNE 2016

Please be informed that effective **22 June 2016**, the Contact Centre at HSBC Bank and HSBC Amanah will cease performing remittance services, which include the following:

- Telegraphic Transfer - Foreign Currency/Local Currency
- Cashier Order and Demand Draft - Foreign Currency/Local Currency
- 3rd Party Transfer - Foreign Currency/Local Currency

The Contact Centre will continue to take instructions from customers for self-transfer, i.e. transfers within customers' own HSBC Bank/HSBC Amanah accounts up to RM10,000 daily.

This will not affect remittance services performed through other channels and customers may continue to perform remittances through:

- Personal Internet Banking (PIB) via www.hsbc.com.my or www.hsbcamanah.com.my
- Over the counter at any of our 68 branches nationwide.

For inquiries, please contact: -

1. **HSBC Bank:** 1300-88-1388 (Local) / +603 8321 5400 (International),
2. **HSBC Premier / HSBC Amanah Premier:** 1300-88-9393 (Local) / +603 8321 5208 (International),
3. **HSBC Amanah:** 1300-80-2626 (Local) / +603 8321 5200 (International)