

1 October 2018

Dear Valued Credit Cardholder(s)

Introduction of HSBC Amanah Credit Card-i paper statement charges effective 1 January 2019

Effective 1 January 2019, we will introduce a Credit Card/-i paper fee statement of RM1.00 per month for each HSBC Amanah Credit card-i* paper statement.

How can I avoid the Credit Card-i Paper Statement Fee?

If you are currently receiving your credit card-i statement electronically, you will continue receiving e-Statement or email statement at no cost.

If you are currently receiving hardcopy credit card-i statement and have a HSBC Personal Internet Banking account or a registered email address** with us, your credit card-i statement will be delivered to you electronically starting **1 December 2018**. Kindly note that if you have both Personal Internet Banking and email with us, your credit card-i statements will be defaulted to e-statements (available on your Personal Internet Banking). If you wish to receive email statements instead, please call us at 1300-88-1388 to update your preference.

If you wish to continue receiving credit card-i statement in hardcopy, **please complete the OPT OUT form before 15 November 2018** or reply to our notification sent via SMS to your registered mobile number.

**Except for Exempted Customers*

***To update your email address, please call us at 1300-80-2626.*

For more information and FAQs, please visit www.hsbc.com.my/cc_stmt.