# **TERMS & CONDITIONS**

## HSBC 25,000 AirAsia BIG Points Acquisition Promotion ("Promotion")

This Amended Terms and Conditions for HSBC 25,000 AirAsia BIG Points Acquisition Promotion ("Promotion") ("This Terms and Conditions") will supersede the existing, pre-amended Terms and Conditions ("Terms & Conditions for HSBC CNY Dining Promotion") with effect from 2 November 2016 until the end of the Promotion Period.

Clause 5 of these Terms and Conditions will be amended as underlined and highlighted in yellow to reflect the revised Participation Criteria and effective as per dates mentioned above.

1. HSBC Bank Malaysia Berhad (Company No. 127776-V) will be referred to as "HSBC Bank" and HSBC Amanah Malaysia Berhad (Company No. 807705-X) will be referred to as "HSBC Amanah".

### THE PROMOTION PERIOD

2. The Promotion will run from 18 July 2016 to 28 February 2017, both dates inclusive ("Promotion Period").

### ELIGIBILITY

- 3. Subject to Clause 4 hereunder, the Promotion is open to any individual who is a Malaysian resident who, during the Promotion Period, applies for any one or more of the following primary HSBC Credit Cards:
  - a. **HSBC Bank Credit Cards:** HSBC Premier World MasterCard Credit Card, HSBC Visa Signature Credit Card, HSBC Advance Visa Platinum Credit Card, HSBC Visa Platinum Credit Card; and
  - b. **BSBC Amanah Credit Card-i(s):** HSBC Amanah Premier World MasterCard Credit Card-i, HSBC Amanah MPower Platinum Credit Card-i;

(Hereinafter referred to as the "Participating HSBC Bank/HSBC Amanah Credit Cards/-i").

- 4. The following categories of persons <u>shall not be eligible</u> to participate in the Promotion:
  - Holders(s) who had cancelled his/her HSBC Credit Card(s) within three (3) months before the date of application and is applying or re-applying for any Participating HSBC Bank/HSBC Amanah Credit Cards/-i under the Promotion;
  - b. Cardholder(s) who applied for a primary HSBC Bank/HSBC Amanah Credit Cards/-i in the past 6-months;
  - c. Cardholder(s) who have participated or are participating in any other concurrent credit card sign-up promotions by HSBC Bank and/or HSBC Amanah; and/or
  - d. Holder(s) of invalid or cancelled HSBC Bank/HSBC Amanah Credit Cards/-i and/or whose accounts are delinquent within HSBC Bank and HSBC Amanah's definition at any time during the Promotion Period; and/or
  - e. Holder(s) of company and/or corporate HSBC Bank/ HSBC Amanah Credit Cards/-i.

(hereinafter collectively referred to as the "Eligible Cardholders").

### PARTICIPATION CRITERIA & OFFER

- 5. Eligible Cardholders must during the Promotion Period:
  - a. Apply for any Participating HSBC Bank/HSBC Amanah Credit Card/-i on HSBC Bank's website (https://sp.hsbc.com.my/aab/25k);
  - b. Activate his/her newly approved Participating HSBC Bank/HSBC Amanah Credit Card/-i according to activation steps in the Welcome Letter within the Promotion Period; and
  - c. After activation, use their Participating HSBC Bank/HSBC Amanah Credit Cards/-i to meet eligible spend of RM1,000 which includes Cash Advance/Retail Spend/Balance Transfer/Cash Instalment Plan (accumulated/single receipt) within 60 days from the date of the welcome letter.

- 6. On satisfaction of clause 5 above, the Eligible Cardholder <u>will receive 25,000 AirAsia BIG points</u>.
- 7. <u>Each Eligible Cardholder is entitled to receive a maximum of one (1) unit of 25,000 AirAsia BIG Points for each approved Participating HSBC Bank/HSBC Amanah Credit Card/-i.</u>

#### TERMS & CONDITIONS FOR 25,000 AIRASIA BIG POINTS & FULFILMENT CONDITIONS

- Upon satisfaction of clause 5 above, 25,000 AirAsia BIG Points will be credited into the Eligible Cardholder's AirAsia BIG SHOT account within four (4) to eight (8) weeks. Eligible Cardholders must have a valid AirAsia BIG SHOT account in order to receive the 25,000 AirAsia BIG Points (Eligible Cardholders may sign up for an AirAsia BIG SHOT account at <u>www.airasiabig.com</u>).
- 9. At the time of fulfillment of 25,000 AirAsia BIG Points, the primary Eligible Cardholder's Participating HSBC Bank/HSBC Amanah Credit Card/-i account(s) MUST NOT be delinquent, and/or invalid or cancelled within HSBC Bank's/HSBC Amanah's definition, otherwise they will be disqualified from participating or receiving the 25,000 AirAsia BIG Points under this Promotion.
- 10. The 25,000 AirAsia BIG Points cannot be exchanged for cash or credit.

HSBC Bank/ HSBC Amanah will not entertain any request from the Eligible Cardholder to give or credit the AirAsia BIG Points to a third party's AirAsia BIG SHOT account.

- 11. To the fullest extent permitted by law, HSBC Bank/HSBC Amanah expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness of the AirAsia BIG Points for a particular purpose.
- 12. HSBC Bank/HSBC Amanah is not in any way endorsing, sanctioning, approving or supporting the use of AirAsia or the AIrAsia BIG website or any brand or merchandise sold thereon. Any query and/or dispute on the usage of the AirAsia BIG Points must be directed to, and resolved directly with AirAsia.
- 13. The validity of the 25,000 AirAsia BIG Points is for a period of twelve (12) months from the date of depositing the 25,000 AirAsia BIG Points into Eligible Cardholder's AirAsia BIG SHOT Account.

## **GENERAL TERMS & CONDITIONS**

- 14. HSBC Bank / HSBC Amanah reserve the right to publish or display the name, picture and city of residence of the Eligible Cardholders who have been selected to receive the 25,000 AirAsia BIG Points for this Promotion for advertising and publicity purposes. By participating in this Promotion, the selected Eligible Cardholders hereby consent to and agree that HSBC Bank / HSBC Amanah shall be at liberty to publish their names, pictures and city of residence without compensation for advertising and publicity purposes.
- 15. HSBC Bank / HSBC Amanah shall not be held liable for any mishaps, injuries or accidents that may occur in the usage or redemption of the 25,000 AirAsia BIG Points received under this Promotion.
- 16. HSBC Bank / HSBC Amanah reserve the right to substitute the 25,000 AirAsia BIG Points with any other item of similar value at any time with 3 days prior notice.
- 17. HSBC Bank / HSBC Amanah reserves the right at its absolute discretion to vary, delete or add to any of these Terms & Conditions with 3 days prior notice.

- 18. The Terms and Conditions, as amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials advertising this Promotion.
- 19. HSBC Bank / HSBC Amanah may use any of the following modes to communicate notices in relation to this Promotion to the Eligible Cardholder:
  - a. individual notice to the Eligible Cardholder (whether by written notice or via electronic means) sent to the Eligible Cardholder's latest address/email address as maintained in the HSBC Bank's / HSBC Amanah's records;
  - b. press advertisements;
  - c. notice in the Eligible Cardholder's credit card statement(s);
  - d. display at its business premises; or
  - e. notice on HSBC Bank / HSBC Amanah's internet website(s);

where such notices shall be deemed to be effective on and from the 4th day after its delivery/publication/display as per the manner described herein. Save and except notices sent via ordinary mail which will be deemed delivered on the 3rd day after posting, notices sent via other modes as described herein are deemed delivered immediately after posting/publication/display.

- 20. These Terms and Conditions are in addition to the respective Balance Transfer, Cash Instalment Plan Terms & Conditions and the Universal Terms and Conditions ("UTCs") for HSBC Bank and HSBC Amanah of which the respective Cardholder Agreements are a part of and which regulate the provision of credit card/-i facilities by HSBC Bank and HSBC Amanah. The HSBC Balance Transfer Terms & Conditions, Cash Instalment Plan Programme Terms & Conditions and HSBC Amanah Cash Instalment Plan Programme and the UTCs are available at www.hsbc.com.my and www.hsbcamanah.com.my. In the event of inconsistency between these Promotion Terms and Conditions and all the terms & conditions mentioned above, these Terms and Conditions shall prevail insofar as they apply to this Promotion.
- 21. HSBC Bank / HSBC Amanah shall not be liable for any default due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of HSBC Bank/HSBC Amanah.
- 22. HSBC Bank / HSBC Amanah reserve the right to cancel, terminate or suspend this Promotion with 3 days prior notice. For the avoidance of doubt, cancellation, termination or suspension by HSBC Bank / HSBC Amanah of this Promotion shall not entitle the Eligible Cardholder to any claim or compensation against HSBC Bank / HSBC Amanah for any and all losses or damages suffered or incurred by the Eligible Cardholder as a direct or indirect result of the act of cancellation, termination or suspension.
- 23. HSBC Bank and HSBC Amanah shall only be liable for any loss or damage suffered or incurred as a direct result of HSBC Bank's or HSBC Amanah's gross negligence and shall not be liable for any other loss or damage of any kind such as loss of income, profit, goodwill or indirect, incidental, exemplary, punitive, consequential or special loss or damage howsoever arising, whether or not HSBC Bank or HSBC Amanah have been advised of the possibility of such loss or damage.
- 24. The Eligible Cardholder shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Promotion.
- 25. HSBC Bank's / HSBC Amanah's decision on all matters relating to this Promotion including but not limited to the eligibility to participate, the selection of the 25,000 AirAsia BIG Points recipients for this Promotion, and in case of any dispute, shall be final and binding on all Eligible Cardholders who participate in this Promotion and no correspondence will be entertained.
- 26. By participating in this Promotion, the Eligible Cardholder agrees to be bound by these Terms and Conditions and the decisions of HSBC Bank / HSBC Amanah.