

AMENDED TERMS & CONDITIONS
HSBC PREMIER HEALTHCARE PROMOTIONS & PRIVILEGES (“Promotion”)

This revised Terms and Conditions shall take effect on 1st September 2026 and shall supersede the previous Terms & Conditions.

PROMOTION PERIOD

1. HSBC Bank Malaysia Berhad (Registration No. 198401015221 (127776-V)) (“**HSBC Bank**”) and HSBC Amanah Malaysia Berhad (Registration No. 200801006421 (807705-X)) (“**HSBC Amanah**”) (collectively referred to as “**HSBC**”).
2. “**Promotion Period**” runs from **1st January 2026 to 31st December 2026**, both dates inclusive. The Promotion Period applicable to each promotion may differ, please refer to clause 7 for details of the validity period.

ELIGIBILITY CRITERIA

3. This Promotion is open to all HSBC Premier Elite and HSBC Premier customers (“Eligible Customer(s)”).
4. For the purpose of this Promotion, all HSBC Premier customers must meet and maintain an average of: -
 - (i) Total Relationship Balance (“TRB”) of at least RM300,000 at all times, to be eligible to enjoy the privileges stated in clause 7 items A, B and C below; and
 - (ii) TRB of RM 3,000,000 at all times, to be eligible to enjoy the Elite Exclusive Healthcare Privileges stated in clause 7 item D below.

HSBC Premier customer who maintains an average TRB of at least RM3,000,000 with HSBC will be recognized as HSBC Premier Elite.

5. Total Relationship Balance (TRB) includes any deposits in Current Account/-i, Savings Account/-i, Time Deposits/Term Deposit-i, and/or Investments in Unit Trust funds/ Shariah-compliant Unit Trust funds, Structured Investment/-i, Dual Currency Investment/-i and/or Direct Retail bond, Sukuk, and/or Cash value from Family Takaful/Life Insurance products with investment-linked and savings components.

Average TRB calculation is based on the average daily TRB of the calendar month. It is calculated based on the total sum of the end day TRB and divided by the number of days in the month.

6. The following categories of persons are not eligible to participate in this Promotion:
 - (a) Non-individuals or corporate customers;
 - (b) Permanent and/or contract employees of HSBC or other HSBC group entities in Malaysia;
 - (c) Customers whose account(s) are delinquent within HSBC’s definition at any time during the Promotion Period; and
 - (d) Individuals below the age of 18 years old.

PROMOTIONS & PRIVILEGES

7. Eligible Customer(s) who meet the eligibility criteria stated in clauses 3 to 6 above are entitled to the following Promotions and/or Privileges at the Participating Hospitals/Wellness Centre below:

A. Discounted health screening packages (applicable to selected packages)

Details	Validity Period
30% discount on selected health screening packages at the following Participating Hospitals:	
i. Sunway Medical Centre Damansara	<i>Valid until 31st December 2026</i>
ii. Ara Damansara Medical Centre	
iii. Subang Jaya Medical Centre	
iv. ParkCity Medical Centre	
v. Bukit Tinggi Medical Centre	
20% discount on selected health screening packages at the following Participating Hospitals:	
i. Sunway Medical Centre, Sunway City	<i>Valid until 31st December 2026</i>
ii. Sunway Medical Centre Velocity	
iii. Sunway Medical Centre Penang	
iv. Sunway Medical Centre Ipoh	
v. Bandar Dato’ Onn Specialist	<i>Valid until 31st December 2026</i>
vi. Johor Specialist Hospital	
vii. KPJ Bandar Maharani Specialist Hospital	
viii. Kedah Medical Centre	
ix. Damansara Specialist Hospital 2	
x. KPJ Klang Specialist Hospital	
xi. Tawakkal Specialist Hospital	
xii. KPJ Seremban Specialist Hospital	
xiii. KPJ Penang Specialist Hospital	
xiv. KPJ Pahang Specialist Hospital	
xv. Ipoh Specialist Hospital	
xvi. KPJ Sabah Specialist Hospital	
xvii. KPJ Miri Specialist Hospital	
xviii. Kuching Specialist Hospital	
10% discount on selected health screening packages at the following Participating Hospitals:	
i. Columbia Asia Hospital - Petaling Jaya	<i>Valid until 31st December 2026</i>
ii. Columbia Asia Hospital - Seremban	
iii. Columbia Asia Hospital - Iskandar Puteri	
iv. Columbia Asia Hospital – Tebrau	
v. Columbia Asia Hospital – Bukit Jalil	
vi. Columbia Asia Hospital – Batu Kawan	
vii. Columbia Asia Hospital – Bukit Rimau	
viii. Columbia Asia Hospital – Cheras	
ix. Columbia Asia Hospital – Klang	
x. Columbia Asia Hospital – Puchong	
xi. Columbia Asia Hospital – Setapak	
xii. Columbia Asia Hospital - Taiping	
Packages are available at: Up to 30% discount on selected health screening packages	

B. Postnatal Care Privileges at Sunway Sanctuary – Valid until 31st December 2026

- (a) 10% discount on an extension stay for a minimum seven (7) consecutive nights, applicable only after completion of the 28-day confinement package; **AND**
- (b) One (1) Complimentary postnatal Massage; **AND**
- (c) TWO (2) complementary portions of Premium Birds' Nest.

C. Assisted Living & Post-Hospital Discharge Stay at Sunway Sanctuary – Valid until 31st December 2026

- (a) 20% discount on Care Stay Package for stays of fourteen (14) consecutive nights and above.

D. Elite Exclusive Healthcare Privileges - Available for HSBC Premier Elite customers only

- (a) Complimentary Elite Signature health screening package[#] at selected Participating Hospitals (Please refer to clause 9D(i)); or
- (b) Complimentary third night with every 2-night stay at Sunway Sanctuary Signature One Suite; or
- (c) 35% discount on non-packaged services* under Sunway Home Healthcare which covers:
 - i. Doctor home visits
 - ii. Home physiotherapy
 - iii. Lab sample collection (for Sunway City Medical Centre only)

*This offer is valid only for locations within a 30 km radius of Sunway Medical Centre, Sunway City, and is limited to the Klang Valley area only. Locations beyond 30km from Sunway Medical Centre, Sunway City are not eligible for this offer.

For clarity, all promotions under Sunway Healthcare Group, including Complimentary Elite Signature health screening package at any Sunway Medical Centres are **valid until 31st December 2026**. [#]Complimentary Elite Signature health screening package at Subang Jaya Medical Centre is **valid until 30th September 2026**

8. Eligible Customers must make payments to the Participating Hospital/Wellness Centre using any of the following HSBC cards to enjoy these Promotions and/or Privileges:
- (i) HSBC Premier Travel Card;
 - (ii) HSBC Premier World;
 - (iii) HSBC Amanah Premier World-i; or
 - (iv) HSBC Premier Debit Card or HSBC Amanah Premier Debit Card-i

Note: Notwithstanding the above, all payments for Sunway Home Healthcare services shall be made by Eligible Customers directly to Sunway Home Healthcare via Bank Transfer only.

PROMOTIONS & PRIVILEGES TERMS AND CONDITIONS

9. Below are the terms and conditions of the Promotions and/or Privileges:

A. Discounted health screening packages T&Cs

- (a) Eligible HSBC Premier / Premier Elite customers are required to consult with the Participating Hospitals/Wellness Centre personnel for advice and recommendations regarding the suitability of health screening packages.
- (b) Offers cannot be exchanged for cash or used in conjunction with any other promotions, offers, loyalty card or coupons.
- (c) The discount is only applicable to non-promotional items.
- (d) The discount is not applicable to existing ongoing schemes and is only valid for self-pay customers.

- (e) Eligible HSBC Premier / Premier Elite customers are required to schedule an appointment with the Participating Hospitals/Wellness Centre at least three (3) working days in advance. Failure to do so may result in the discount being forfeited.
- (f) The discount will only be given if the total bill has been paid in full by the Eligible Customer before the Eligible Customer is discharged from or leaves the Participating Hospitals/Wellness Centre.
- (g) Offers are applicable to health screening package's charges only, excluding any other additional charges and/or relevant taxes.
- (h) Package availability is subject to the advice from the wellness doctor/consultant at the Participating Hospitals/Wellness Centres.

B. Postnatal Care Privileges at Sunway Sanctuary

- (a) The 10% discount is only applicable to the extension of stay, for a minimum of seven (7) consecutive nights after completion of the 28-day confinement package.
- (b) Prices are subject to prevailing government taxes and may change without prior notice.
- (c) The extension stay discount is applicable only upon completion of the full 28-day package stay.
- (d) Advance booking is required at least one (1) month before the expectant mother's Estimated Delivery Date (EDD). This promotion is valid provided full payment is made on or before 31 December 2026.
- (e) Extension of stay is subject to room availability.
- (f) This promotion is non-refundable and not exchangeable for cash or other offers.
- (g) Not valid in conjunction with other Sunway Sanctuary promotions, discounts or vouchers.
- (h) For reservations and enquiries, Eligible Customers shall contact:
WhatsApp: +6019 243 7660
Email: tanwn@sunway.com.my

C. Assisted Living & Post Hospital Discharge Stay at Sunway Sanctuary

- (a) 20% discount is applicable for Care Stay Package stays of fourteen (14) consecutive nights or more.
- (b) A wellness review is required prior to stay.
- (c) Prices are subject to prevailing government taxes and may change without prior notice.
- (d) This promotion is strictly non-refundable and not transferable for cash or other compensation.
- (e) This promotion is not valid in conjunction with any other promotions, discounts, or vouchers.
- (f) Sunway Sanctuary reserves the right to amend, modify, or withdraw the promotion at any time without prior notice.
- (g) For reservations and enquiries, kindly contact +6016 212 1745 or email bobbyykb@sunway.com.my.

D. Elite Exclusive Healthcare Privileges

(i) Complimentary Elite Signature Health Screening

- (a) HSBC Premier Elite customer(s) are entitled to redeem one (1) unit of complimentary Elite Signature health screening package annually under the Elite Exclusive Healthcare Privileges.
- (b) The health screening packages vary according to the respective Participating Hospitals and the list of health screening packages is available at: [Elite Signature Packages Screening Breakdown](#).
- (c) HSBC Premier Elite customers are entitled to choose their preferred Participating Hospitals for health screening.
- (d) The complimentary health screening packages is not exchangeable for cash or any items.
- (e) Any add-on or top-up tests requested beyond the complimentary package will be chargeable to the respective customer.

- (f) To redeem the complimentary health screening, HSBC Premier Elite customers must make the booking via priority Premier Elite Assistance at +603-8321-8800 or 1-300-88-0988 at least three (3) working days in advance.

(ii) Complimentary third night with every 2-night stay at Sunway Sanctuary Signature One Suite

- (a) Promotion applies to booking that consists of minimum 3 consecutive nights in a single transaction.
- (b) Promotion is only valid for booking for Signature One Suite.
- (c) Maximum 2 guests per room and at least one (1) guest must be aged 55 and above.
- (d) Promotion is not applicable on Christmas Eve, Christmas and New Year's Eve.
- (e) The complimentary third night stay is not exchangeable for cash or any items.
- (f) Any payment is non-refundable and not exchangeable for cash or other compensation.
- (g) Not valid with other Sunway Sanctuary promotions, discounts or vouchers.
- (h) Prices are subject to 8% Sales and Service Tax (SST). Non-Malaysian guests will be subject to additional RM10 Tourism Tax per room, per night.
- (i) For reservations and enquiries, Eligible Customer shall contact:
WhatsApp: +6016 212 1745
Email: bobbyykb@sunway.com.my

(iii) 35% discount on non-packaged services under Sunway Home Healthcare

- (a) Eligible HSBC Premier Elite customers must contact HSBC's Elite Assistance to make a booking for the Sunway Home Healthcare service. Eligible HSBC Premier Elite customers who do not go through this process will not be eligible to enjoy this offer.
- (b) All payments are to be made via bank transfer only. Sunway Home Healthcare will confirm availability (or suggest an alternative) of the preferred service date, within 2 working days. Once customer agrees on the date, the customer must complete the bank transfer payment to secure the booking.
- (c) This offer is available only for locations within the Klang Valley and within a 30 km radius of Sunway Medical Centre, Sunway City. Mileage up to 20KM from Sunway Medical Centre, Sunway City is complimentary. For locations beyond the 20KM radius, a fee of RM3 per KM applies, up until a maximum of within a 30 KM radius from Sunway Medical Centre, Sunway City. Locations beyond 30km from Sunway Medical Centre, Sunway City are not eligible for this offer.
- (d) Lab sample collection service is designed for patients who are required to return to the hospital for doctor-ordered blood tests. Sunway Home Healthcare offers home sample collection to minimize hospital visits and waiting times. Samples are typically collected a few days prior to the consultation, depending on the types of tests requested by the attending doctor.

- 10. To enjoy the Promotions and/or Privileges above, the Eligible Customers may be asked to verify their identity as Eligible Customers by presenting the Eligible Customer's HSBC Bank/HSBC Amanah Premier Credit/Debit Card/-i.
- 11. The Promotions and/or Privileges, including the complimentary gifts to be given out, are not transferable and non-exchangeable for cash, credit or any other benefit in kind and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programs, discount cards or vouchers, unless stated otherwise.

12. The packages and services offered under this Promotion are subject to the terms and conditions herein, and the terms and conditions by the respective Participating Hospitals/Wellness Centre which may be varied from time to time by the Participating Hospitals/ Wellness Centre.
13. HSBC is not the supplier of goods and service(s) and makes no representation as to the quality, merchantability or the fitness for any purpose of the goods and/or service(s) provided by the Participating Hospitals/Wellness Centre. Any disputes on product quality or services by the wellness/ health screening centre of the Participating Hospitals/Wellness Centre should be directly between the Eligible HSBC Premier / Premier Elite customers and the Participating Hospitals/Wellness Centre.
14. All bookings are subject to availability and the prevailing terms and conditions of the wellness / health screening centre of the Participating Hospitals/ Wellness Centre, which may be modified, suspended or withdrawn at their sole discretion without prior notice.

GENERAL TERMS AND CONDITIONS

15. HSBC reserves the right to amend the terms and conditions or cancel this Promotion, if necessary, with 3 days' prior notice. For the avoidance of doubt, cancellation by HSBC of this Promotion shall not entitle the Eligible Customer(s) to any claim or compensation against HSBC for any and all losses or damage suffered or incurred by the Eligible Customer(s) as a direct or indirect result of the act of cancellation.
16. These terms and conditions, as amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials advertising this Promotion.
17. To the fullest extent permitted by law, HSBC expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of this Promotion.
18. HSBC may communicate to the Eligible Customer(s) in relation to this Promotion via:
 - a. electronic means;
 - b. press advertisements;
 - c. notice in the Eligible Customer(s)' composite statement;
 - d. display at its business premises; or
 - e. notice on HSBC internet website(s);

Such notices shall be deemed to be effective on and from the 4th day after its delivery.

19. These Terms and Conditions are in addition and must be read together with the respective product(s) terms and conditions and the relevant banking agreements referred to in this Promotion. In the event of inconsistency, these terms shall prevail in relation to this Promotion.
20. The below terms also apply:
 - (i) HSBC Bank and HSBC Amanah Universal Terms and Conditions ("UTCs") which are available at www.hsbc.com.my; and www.hsbcamanah.com.my;
 - (ii) HSBC's Notice Relating to the Personal Data Protection Act 2010;
 - (iii) HSBC Bank and HSBC Amanah Cardholder Agreement
21. HSBC shall not be liable for any default due to any act of God or any event beyond the reasonable control of HSBC.

22. The Eligible Customer(s) shall be responsible for any applicable taxes.

23. HSBC's decision on all matters relating to this Promotion shall be final and binding.

Annexure

Participating Hospitals/Wellness Centre

Sunway Healthcare Group



Asia OneHealthcare Group



KPJ Healthcare Group



Sunway Sanctuary



Sunway Home Healthcare

